### INVESTOR PRESENTATION



bring out the natural beauty in your hair

## The Illumai Investment Summary

- Illumai is a meaningfully different, patented, bio-science-based approach to healthy, beautiful hair & skin. Addresses "white space" in a \$60b market globally
- Invented by Michael Zasloff, MD, PhD, an internationally recognized medical scientist; former Director at NIH, Dean of Research at Georgetown Medical; products refined for consumer use by Mario Russo, a top 100 salon in Boston
- Strongly positive reactions from users (<u>consumer testimonials</u>) (<u>salon testimonials</u>)
- Alpha test last year was mis-positioned as "luxury" line; led to unacceptable results
- After thorough research and analysis, a new brand positioning as the world's first "Biome Care System" for hair (and later, for skin) has been developed by our brand leader, <u>Diggi Thomson</u>, the former director of brand at Unilever; we can dominate this completely new category of care owing to patents, know-how, pure play, firstmover, trademark and other advantages.
- Over \$1m of development so far; seeking \$500k for e-commerce tests of new biome care positioning to demonstrate "market traction."
- Afterwards, we will seek Series A funds to expand online marketing, explore direct response TV and retail distribution, extend product line & build brand recognition.

## Agenda

- Problem with hair care today
- Illumai the first SYSTEM solution
- The Brand
- The Go To Market / Market Development Plan
- Team
- Financial Perspectives
- Conclusion

# Hair Care Today: Dissatisfied Users Facing A World Of Symptom Solutions



The symptoms are in fact those of an underlying systems issue ...

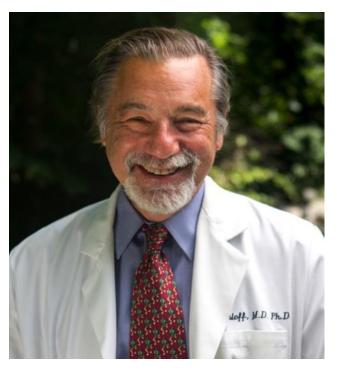
that no one has fully understood and been able to effectively address ...

... until now

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## Michael Zasloff, M.D., Ph.D.



### Pediatrician, Geneticist, Immunologist

- Former Department Director, Genetics, N.I.H.
- Former Dean of Research, Georgetown Med
- Founder, publicly traded pharmaceutical co.

### Medical Research Scientist

- 47 patents, hundreds of peer-reviewed papers; scores of speaking engagements
- Featured in "100 New Scientific Discoveries" book published by Time Magazine
- 25 years of biomedical research into the selfhealing mechanisms of skin & microbiome

#### Chairman & Founder of illumai

When confronted with the "**symptom** solutions" in hair care today, Dr. Zasloff invented an entirely new approach, inventing a **systems** solution that really works  $\rightarrow$ 

# Symptom Solutions vs. Systems Solution

Example: Treating Type II Diabetes

#### **Symptom Solution**

**Insulin Injections** 



Quick Temporary Fix Underlying Condition Remains

#### **System Solution**

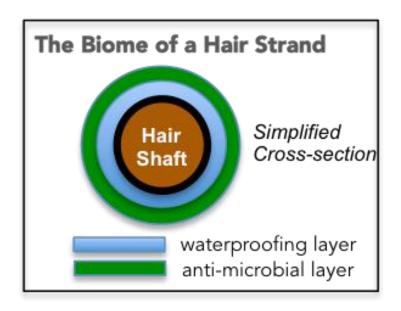
Diet and Exercise



Symptoms Disappear Sustainable Long Term Solution

## The System Is The Solution:

## First, Respect The Biome



The "biome" is the natural, living, self-healing ecosystem of skin/scalp cells, follicles, hair strands, and the peptides, proteins, moisturizing oils & microbiome that protect our skin and hair from damage and infection. It's composed of two critical subsystems produced by the body:

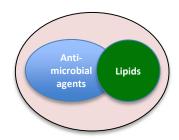
- A water-proofing layer of natural lipids (oils and waxes) that prevent moisture loss
- An anti-microbial layer of peptides and proteins that create an environment friendly to the good microbes (and hostile to the bad ones) that colonize all living surfaces

When the biome is in balance, we experience a healthy, irritation-free scalp, and hair that is shiny, soft, full, manageable, resilient, strong and healthfully beautiful

# The Biome Regenerates Itself ... When We Don't Mess With It



Biome experiences depletion & damage



Lamellar packets are released from the skin, coating skin, scalp, hair

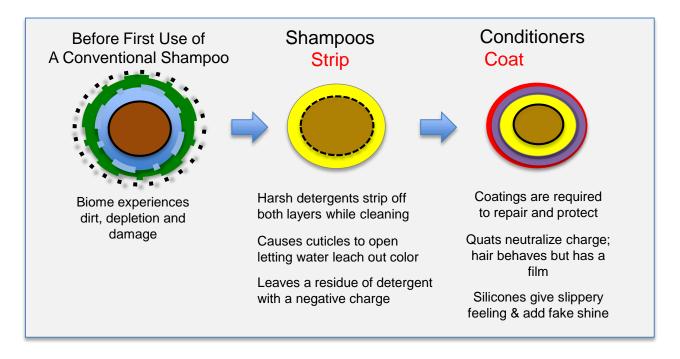


Biome is repaired & reinforced

- Like our immune systems, when the biome experiences wear and tear or is attacked, the skin produces 'care packages' for the biome
- The problem: modern human lifestyles overwhelm this self-healing process with "insults" -- hair dye, detergents, pollution, flat irons, styling, etc.

When the biome is in balance, we experience a healthy, irritation-free scalp, and hair that is shiny, soft, full, manageable, resilient, strong and healthfully beautiful

# The Damage-Mask Cycle of **All** Other Hair Care Products



- Scalp health is compromised, leading to dryness, flaking and irritation
- Hair strand's integrity is compromised so depletion & damage continue
- These products emulsify the lipids, flush the peptides & poison the microbiome. Then, they paint over the damage with an artificial shine

## Introducing Illumai: a SYSTEMS Solution

the first brand to care for the (eco)system behind ALL naturally healthy hair & skin



# The Illumai Biome Care System



BEAUTIFULLY SIMPLE & SAFE

SULFATES SILICONES PRESERVATIVES GMO'S VEGAN CRUELTY FREE

A 3-step system designed to restore & maintain the integrity of your biome in order to promote a naturally healthy scalp and bring out the natural strength and beauty in your hair

#### Cleanse

Non damaging shampoo with XO-70<sup>®</sup>



Effective cleansing that leaves the biome intact

#### **Nurture**

Restorative conditioner with Isoleucine



Targeted repair of wear and tear of both layers of the biome

#### **Protect**

Finishing leave-In spray with Lipid Complex



Overall reinforcement of the biome's protective layers

# Refined For Consumer Use at Salon Mario Russo





- Mario Russo ranked <u>"top 100 US Salon"</u> (Elle)
- The stylists at Salon Mario Russo tested the various Illumai formulations during an extensive product development period
- Dr. Zasloff adjusted the formulations
- Goal: Products that ordinary consumers could use at home, between salon visits, to maintain healthy, beautiful hair
- Result: Success

## Extraordinary, Remarkable Results

No matter what symptoms you start with, Illumai restores your "high-school hair" by bringing your biome back into balance.



- Dry → moisturized
- Oily → normal
- Fading → no leaching of color
- Dull, lifeless → shiny, vibrant
- Flat → weightless volume
- Scalp irritation, flakes → gone
- Frizz → gone
- Flyaways → gone
- Curls → restored

Note: We can demonstrate and prove each of these claims and have testimonials supporting all of them.

### From Great Product To Great Brand







# To make a great brand, you need two things:

- 1. A great product you can buy
  - Dr. Zasloff invented it: Illumai
  - Mario Russo refined it for consumers
- 2. A compelling idea you can buy into
  - Diggi Thomson created that: the first
     "Biome Care System for the hair" a
     systems solution creating healthy beauty

## **Brand Wheel: for Creative Team**



# Alpha Error – 2014 Launch as "Luxury"



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# Beta Launch: 4Q2015 - 2016

Handle	Job To Be Done	Big Picture Strategies	Measureable Objectives
Try, Buy 'n Tell	Get dissatisfied 'non-compromising Natalie' and other product lover segments (next slide) to trial the products, then buy and finally to reorder and tell their friends	Sampling-first, direct-to- consumer marketing strategy based on 'fishing where the fish are'  Fast cycle learning on the most effective targeting, messaging and brand mix content in order to maximize ROI	Conversion Metrics  - Visitor to samplers  - Samplers to purchasers  - Purchasers to repurchasers  - Purchasers to referral/     recommendation  - Customer Acquisition (CAC)  - Lifetime Value (LTV)  - CAC / Revs on first sale     (marketing liquidation factor)
Own the Biome	Be the brand that establishes and 'owns' the idea of Biome Care in the minds of consumers	Develop & consistently deploy compelling, distinctive & scientifically sound brand equities and consumer-friendly content related to the Biome  Obtain credible 3 <sup>rd</sup> party endorsers of the illumai science & health benefits	% of survey respondents with unaided/aided association between illumai and Biome (Care)  1+ health-related org endorsement  1+ bioscience-related org endorsement

### Who? Brand Lovers & Product Lovers

#### "Non-Compromising Natalie"





She cares very much about her appearance and wants to look as youthful as she feels,

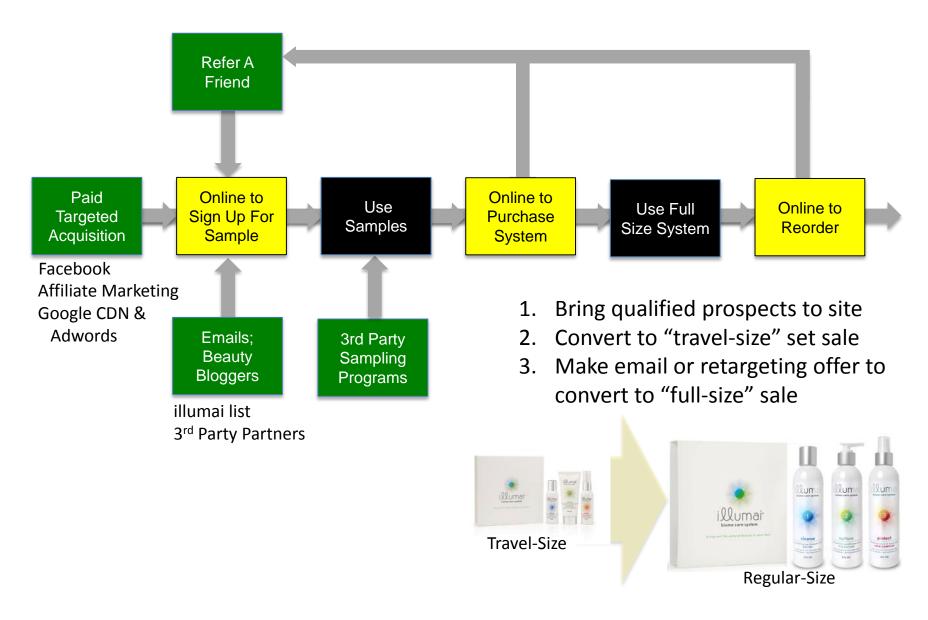
But not at the expense of her health. She cares about what she puts in and on her body and will make the extra effort to find, and pay more for, products that she believes deliver on both beauty and 'better for you' benefits.

She looking for simple, smart solutions
She has a 'I'm busy / got a lot going on'
mindset, so is looking for great results with the
least effort.

Demographic center of gravity is late 30's/early 40's, with above average income and a college education.



# Try, Buy 'n Tell Programs



## Programs for "Try, Buy 'n Tell"

- Paid Acquisition Facebook, Google, Pinterest, Email, Outbrain, Retargeting
- Referral Program e.g., give 10, get 10
- Organic content marketing, SEO, PR
- Affiliate Program by permission only
- Blogger, Vlogger PR/reviews, paid placement, guest posts, affiliate
- Social Media Plan liking, sharing, ongoing engagement; also some Paid
- Conversion Goals
  - To "travel-size" sample and then to regular-size set
  - Directly to regular-size set
  - To refer a friend and/or promote on social media
  - To reorder

## Beta Launch: Fast Cycle Learning

- Segments start with 3 most promising segments
  - Look for Non-compromising Natalie (esp. non-toxic concerns)
  - Color concerns; Keratin or Brazilian concerns
  - Fine hair, weighed down
  - Dull, lifeless hair
  - WEN users
  - Scalp irritation, dryness, flaking
  - Frizz, flyaways, fried hair, damaged hair
  - African American hair
  - Frequent washers (esp. people who work out)
  - Need for speed --- women who need to finish hair fast in the morning
- Price Points: \$69 (regular)/\$59(discounted); or \$59/\$49; or \$49/\$43
- Marketing messages and creative assets
- See full "Marketing Plan and Programs" document for more.

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## The Team

- CEO Wayne Willis
- CSO Michael Zasloff
- VP Product Mario Russo
- VP Marketing candidates TBH upon funding
  - in the meantime, relying on Diggi Thomson, consultants and outsourced services
  - agency identified ... just add money
- VP Delivery Elizabeth Slotta
- Salon Management Maria Fei (Mario Russo)

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## Assumptions / Forecast

- Online Assumptions
  - Blended CAC declines with referral, organic and social
  - COGS declines with learning curve and scale economies (volume benefits)
  - Price declines over time
- DRTV and Retail
  - As marketing messages and mix get refined, we can present Illumai in retail & on TV in cost effective ways
- Forecast available on request (Excel model)

## **Investment Summary**

- Delivers truly healthy, beautiful results, addressing women's chronic dissatisfaction with their hair. No more "bad hair days"
- Disruptive, patented product based on cutting edge science developed by world class scientist and nationally ranked stylist
- Uniquely positioned in "white space" of Biome care and growing awareness of beauty products harmful to health.
- Proceeds used to validate market traction of biome care position; if successful, this will create a huge new market (Biome Care)
- Biome Care position can be dominated with patents, pure-play position, first-mover advantages, trademarks, community and brand
- Experienced, passionate, competent team, fully committed
- Attractive pricing on Convertible Note, capped at 2013 Series Seed valuation level (\$5.8m)
- Contact CEO, Wayne Willis, <u>wayne@illumai.com</u>, (650) 428-1395

## **APPENDIX**

## Competition

- There are literally 100's of lines and 1000's of products; market is very fragmented.
- When ANY class of competitor says "how are you different/better?" we
  just go to their weakness
- Any sulfate or sul-fake based system destroys the biome, damages the hair, leaches color and requires a quat/silicone conditioner.
- Any natural, organic or botanical product struggles to provide full cleaning, often has silicones and preservatives
- Any "conditioning cleanser" leaves a oily residue.
- We go to our strengths very clean, no nothing bad for you, strengthens hair, healthier scalp and hair. Basically, we say "try it; you'll like it."

## Market Sizing – USA

- Retail Outlets (source: IRI, FY 2014)
  - Shampoo \$3.1b, up 3.7%
  - Conditioner \$1.4b, up 3.2%
  - Treatment (not color) \$0.6b, up 9.3%
- Salon Channel (source: PBA Shipment Survey, 2014)
  - Shampoo, Conditioner, Leave-In \$0.73b, up 3.6%
- TV, Internet
  - Wen reportedly does \$600m in retail sales, half on shopping channels and half from infomercials
  - No reliable statistics but we estimate direct-to-consumer sales of shampoo and conditioners on TV and online exceed \$2.5b